# Russia's Campaign

to

# Influence U.S. Elections

Office of the West Virginia Secretary of State





# Don't fall for it!





## Who Is Behind It?

#### To Putin, the End Justifies the Means

In 2016, Russia spent **millions (\$)** distributing misleading & false info on social media to:

- **Disrupt** U.S. democratic election processes
- Cause U.S. citizens to doubt election systems & results
- Turn U.S. citizens against government
- Create distrust, **sow discord** & generate chaos
- Pit people against one another



# What is the Goal?

- Divide, Discredit, and Distract the West
  - Have us not <u>trust</u> our own government
  - Degrade NATO cohesiveness
  - Turn us on ourselves
- Themes from Russian Attacks Overseas:
  - Western policy failures, setbacks, incompetence
  - Russia's successes
  - <u>Unpredictability</u> of the U.S.









# How are they doing it? Information Operations

#### Propaganda is as Old as War itself

- The scale is new, given the internet
- Russia has weaponized the internet
- Russia seeks "Information Dominance" vs US openness, security

#### Intensified by Artificial Intelligence (AI)

- Bad actors now run mass influence campaigns like never before
- AI--efficient targeting of people most vulnerable to manipulation



# The "Great Game" Cyber Style

Today's Clash of Civilizations Takes Place on Social Media

#### Khrushchev

"You Americans are so gullible. You won't accept Communism outright; but we'll feed you small doses of Socialism until you finally wake up & find you already have Communism. We shall conquer you without firing a shot!"

- China's "Art of War" win without fighting
- Russia's great chess tradition win by out-smarting opponent
- America's "Spirit of '76" -- win on ideas, human freedom, liberal democracy
- North Korea, Iran/Terrorist Organizations also quite active
- Groundwork laid for foreign & domestic attacks



# Transformative Commodities Throughout History

- Stone Age: Stones
- · Agricultural Revolution: Land
  - Bronze Age: Copper
- Industrial Revolution: Oil/Iron/Steel
  - Information Age: <u>Data</u>



#### The New "Great Game"

#### "Data is the New Oil"

Clive Humby

- World powers now struggle for **data superiority** (5G, AI, machine learning, quantum computing)
- Data has economic, political, & military importance
- All data/information becomes strategic



# IoT, Blockchain, AI

"...The Rising Philosophy of the Day, I'd Say it is Dataism."

David Brooks, NY Times

- Internet of Things (IoT) quantum leap in available data
- Blockchain Unchangeable, permanent data storage
- AI Unfathomable capacity to retrieve/process data
- Enhances "Dataism"
  - Big Data
  - "Universe consists of data flows"
  - Value is determined by contribution to data processing



# AI, Algorithms, Bots

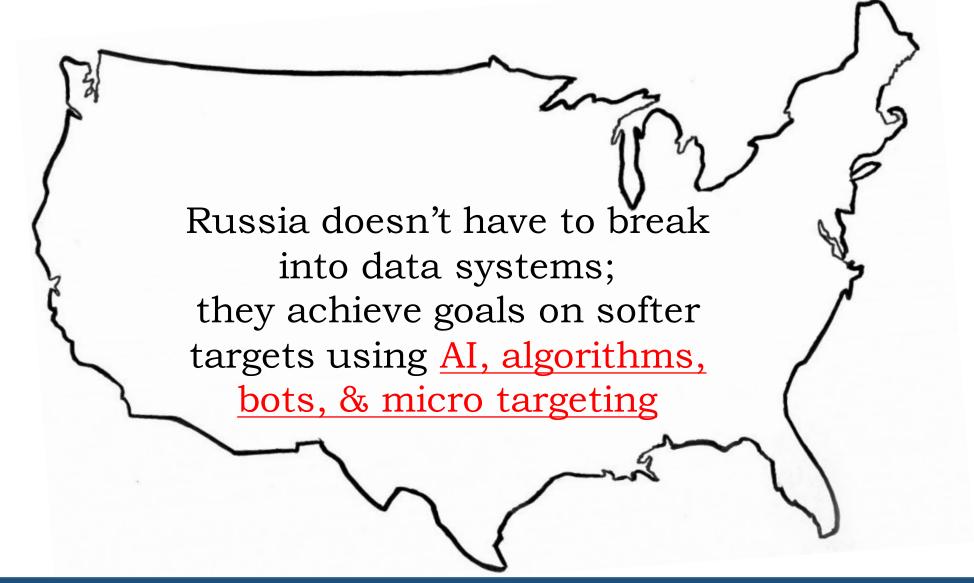
"AI is the New Electricity"

Andrew Ng

- AI turns data into actionable intelligence
- AI allows micro-targeting to influence decision-making
- <u>Algorithms</u> set rules to get directed jobs done
- Bots "Web Robots" run tasks on internet, social media
- Data-driven social media is key to public opinion



# How Does This Apply to <u>Us</u>?





# Using Our Strengths Against Us

#### Freedom is the American Spirit

In 2016, Russia's cost for meddling in U.S. Elections was less-than ½ the expense of a **single fighter jet.** 

#### **US Strengths = Freedoms**

- Freedom of press
- Freedom of speech
- Freedom of religion
- Freedom of assembly

Russia has leveraged <u>all</u> of these via social media!





#### The Power of Social Media

Using Social Media it Was Easy for Russia to:

- Reach millions of voters with <u>minimal costs</u>
- Exploit divisive & heated issues within the U.S.
- Incite opposition, division & protests
- Focus was on whoever was in front, to sow discord
- Publically diminish front-runners, generating mistrust



#### Russian Social Media Efforts in 2016

Statistics of known false/misleading activity

**Twitter:** 10 Million Tweets

Instagram: 116,000 posts

Facebook: 61,000 posts

**Additional Videos:** 1,000+



#### 2016: Russia Scanned All 50 States

Over 20 had "Extra Penetrating Measures"

#### **States Targeted by Russian Hackers**

- 21 States Targeted According to DHS
- Every State Surrounding WV Except Kentucky

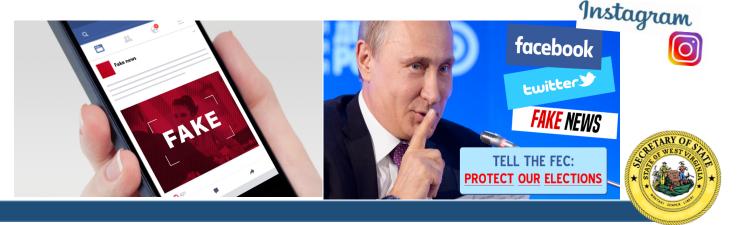


Foreign Interference is **everywhere** 

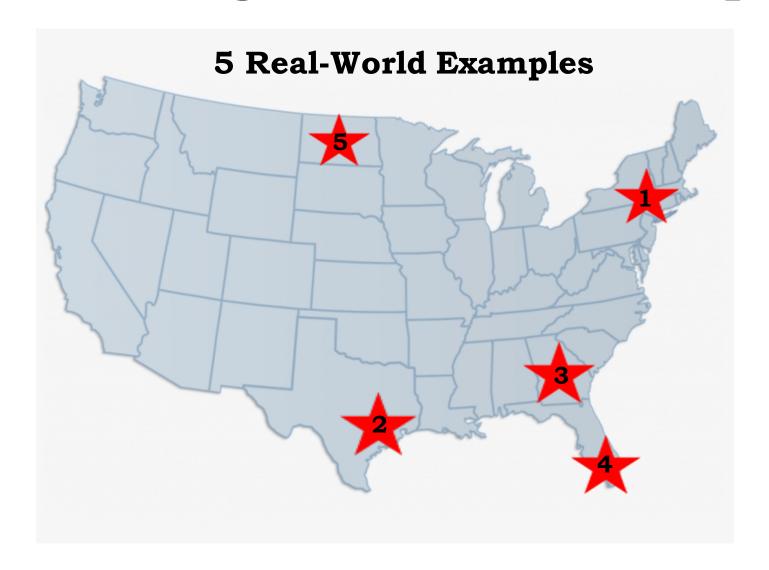


# Why You?

- You are 1 of over **4 billion** internet users.
- Your demographic is most likely to share posts
- Social media presence is highest among <u>ages 18-24</u>
- High school seniors are <u>newest generation of voters</u>
- First-time voters in 2020 Election be educated & prepared!



#### Russia's Target: the American Spirit





#### 1

### Disinformation

#### Altered Candidate's Photo to Manipulate Public

**Pro-Stacey Abrams** 



Anti-Stacey Abrams





# Competing Rallies

#### **Creation & Promotion of Competing Protests**

#### **Pro-Trump Rally**



Nov. 12, 2016 4 days <u>after</u> the election.

#### Anti-Trump Rally





# Inciting Tensions

#### Advertised Competing Protests at Same Location & Date

#### Pro-Islam



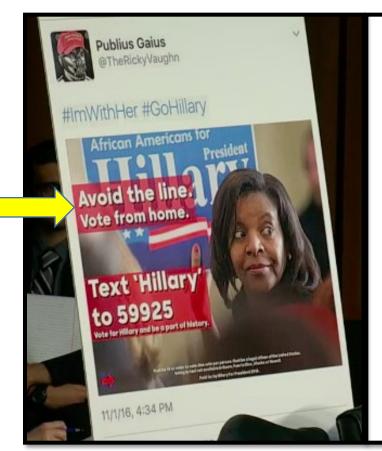
#### Anti-Islam



4

# Discouraging Voters

**Targeting Race** 







Black Liberation Flag

All out assault on African American voters using social media!



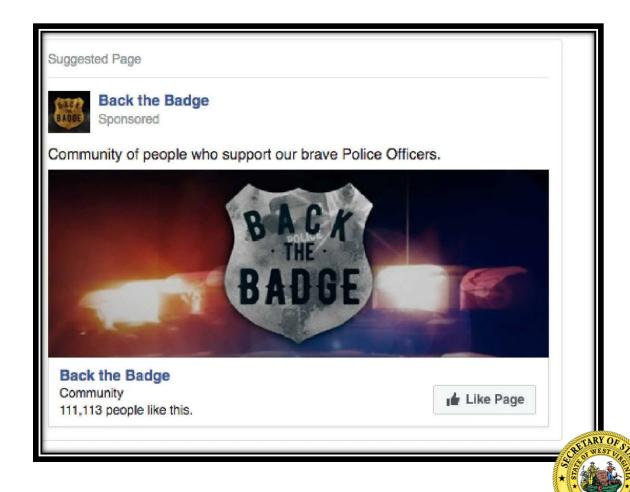
## Oppression

#### Social Media Ads that Divide American Society

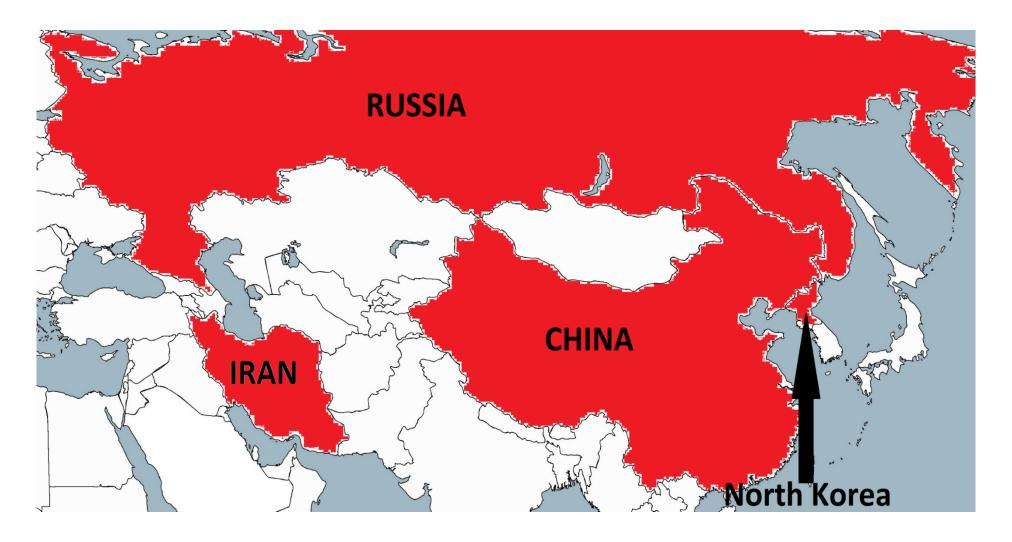
#### **Anti-Law Enforcement**

**Pro-Law Enforcement** 





#### Other Major Foreign Cyber Adversaries of U.S.





# Misinformation vs Disinformation

- Misinformation: false/inaccurate info, regardless of intent
- <u>Disinformation</u>: <u>deliberately misleading</u>, incorrect, or biased info; manipulated narratives, facts, propaganda, <u>spread with</u> <u>intent</u> to deceive or mislead
  - Examples: deep fakes, altered or augmented videos, partial truths



### Misinformation Is Everywhere: AI Failure

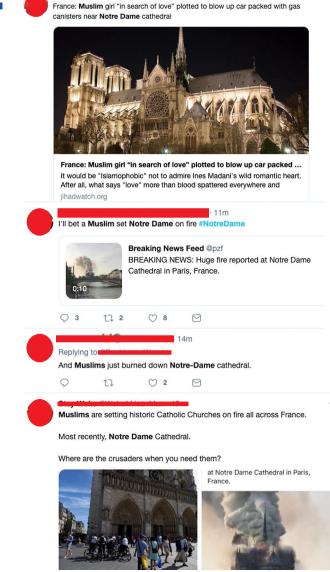
#### **PowerPost**

PowerPost • Analysis

The Technology 202: Notre Dame cathedral fire reveals tech companies' struggle to combat misinformation



YouTube's defenses against misinformation just backfired in a big way -- and ended up contributing to baseless speculation online that the Notre Dame cathedral fire resulted from a terrorist attack.





# **Anyone** Can Spread Misinformation







#### "Half-Truths"

#### Covington High School Students Exploited by News & Social Media

There are always two sides to a story



1st reports
made student
appear as
aggressor; yet,
full video
shows, in fact,
the man with
drum
purposely
confronted the
students



# Disinformation Russia's new "Operation Infektion"

- Disinformation is like a **virus** 
  - Russia plants fake news reports in 4 corners of world
  - They plant secondary reports that cite first fake report
  - Then, they watch it spread
  - Once circulated, hard to trace origin / "ground zero"
  - Soon, fake stories get into Western news outlets



# Scope of the Operation

Infiltrated far more than just Facebook & Twitter



Targeted internet platforms across the world, posting in at least 6 languages



# Impersonation of Political Figures

- Prime example of disinformation trying to divide U.S & U.K.
- Bad actors want us to <u>turn</u>
   <u>on ourselves</u>
- High profile figures impersonated easily



## Edited/Augmented/Altered Videos

Deep Fakes – now extremely hard to spot

- · Super-imposing other peoples' faces onto real videos
- Anybody can be impersonated on social media
- Completely falsified videos, can be made to say anything

#### Altered Videos

- Unlike deep fakes, subject matter is not changed
- Real video is slowed down, sped up, etc. to alter perception

Both are incredibly dangerous







#### **Altered Videos**



Facebook: "We don't have a policy that stipulates the information you post on Facebook must be true."





## The Power of Fake News Everybody Sees it, <u>Not Everybody Knows it</u>

- PEW: 23% of adults had shared a made-up news story
- Youth particularly targeted as vulnerable to misinformation
- Bots & AI micro-targeting intensify effectiveness



# What Can You Do?



Protect Detect Correct



### First: Protect

- Be proactive
  - Question validity of social media posts
  - Verify information using reputable sources to fact-check
- Protect yourself, your devices, and internet accounts:
  - Always use multi-factor authentication & complex passwords
  - Use a different password for every account
  - Think before you link, click or share anything questionable



### Second: Detect

Identify phishing attempts & website impersonation



- Read all unauthorized access notices or alerts (email, texts, etc.)
- Don't ignore suspicious activity
- Ransomware locks all data, pay \$ to regain access





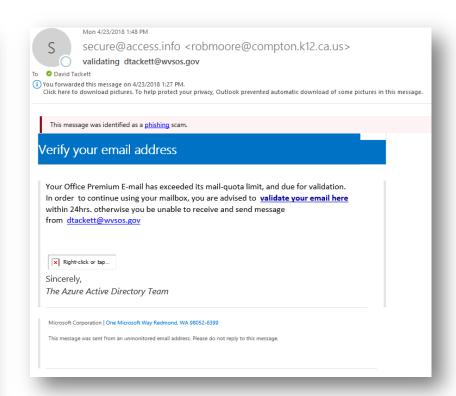
## Detect: Some Fact-Checking Resources

- **Opensecrets.org** shows who receives \$ from Russia
- **Realorfake.org** exposes fake news sites
- **Politifact.com** fact checks US politics
- Factcheck.org holds politicians accountable
- **Stopfake.org** fact-check by Ukrainian profs & students
- **Polygraph.info** fact check by Radio Free Europe, VOA
- **Sunlightfoundation.com** nonprofit newsroom
- Propublica.org nonprofit newsroom
- **Bellingcat.org** distributed, collaborative investigating
- **WhatsApp** new tip line for misinformation (India)



## Detect: Suspicious Emails

From: MS Settings Setup <officialsetin@micromsn365officials.org.com> Sent: Monday, February 26, 2018 7:47 PM To: Jackson County Subject: Reset Password In Process This message was identified as a phishing scam. Microsoft Office Email365 **Your New Password Request** Your password reset is in process and your current password will expire shortly, the password reset link will be forward to the new alternative email submitted Ignore this email notification your request will takes effect shortly If you did not request this password reset Use Cancel Request button to cancel the password reset and keep your password unchanged Cancel Request This action will take a brief period before this request takes effect This is a mandatory communication about the service. To set communication preferences for other cases. This message was sent from the email address is not monitored. Do not reply to this message. Privacy | Legal Notices Microsoft Corporation 600 Pine Street, Suite 352, WA 98101, USA.



# Spear Phishing, Whaling Specific Targets/Credential Harvesting

\*Source: actual emails received by West Virginia officials



## Detect: Anyone Can Be Hacked



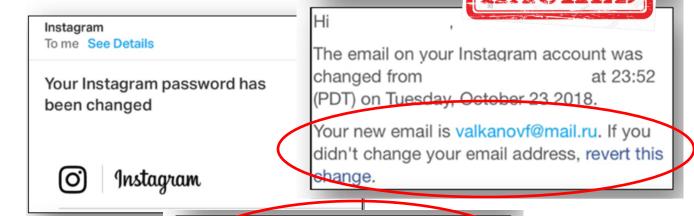
Joe Manchin's social media accounts hacked, the senator's office says

By Sean Sullivan
November 1, 2018 at 6:51 PM



Source: Washington Post

U.S. Senator's campaign, national news



We noticed a login from a new device.

MI 5s · Instagram app · Moscow, Russia

ctober 23 at 11:52 PM (PDT)

WV resident's personal social media compromised by Russia



### Third: Correct

### If You Become a Victim of a Cyber Incident:

- Turn-off devices & disconnect from internet
- Change passwords to <u>all</u> accounts on a different device
- Report to internet/social media providers
- If asked for ransom (\$ or other value), report to police



## American Voting Machines

#### **IMPORTANT FACT:**

**NO EVIDENCE** Any Votes Were Changed In a U.S. Election!

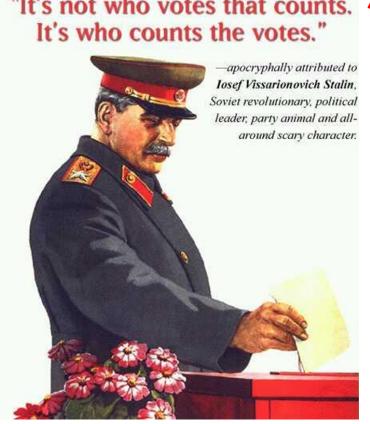
US voting machines are decentralized & maintained independently by each state.

#### In WV, voting machines:

- 1. Are **never** connected to internet
  - > 1,700 precincts managed independently by 55 counties
  - Very difficult to hack; requires physical security breach
- 2. Produce paper ballots verified by each voter
- 3. Pre- & post-election audits ensure security & accuracy



## Media's Vital Role: They're a Target Too!



Former Soviet Dictator Joseph Stalin

### "It's not who votes that counts. Today, it's Who Reports the Votes

#### Food for thought

What if a news agency is hacked & reports wrong winner?

Can we trust reported outcomes today?

Would public cry out for a recount or new election?

Would public question legitimacy of results?



## "What's Going On?"

Marvin Gaye

#### 3 Dimensional Chess

- 1. Body = Equipment, Ballots, Poll Books (no problems) TRUTH
- 2. Mind = Process, Tabulation, Voter Registration, Reporting (some problems)
- 3. Spirit = American Psyche, Acceptance (real problems) TRUST
  This remains main vector of Russian attack

Need both **Truth AND Trust** 

When we buy into "America has never been so divided" Russia wins!



### Conclusion

### Don't be a Russian Force Multiplier

- 1. Stay alert: be conscious, aware & protect against false info.
- 2. Anticipate Russia's tactics; < effectiveness by exposing antics.
- 3. Minds, not machines: Russia attacks our minds/spirit; hasn't succeeded in attacking our voting machines.
- 4. Race with no finish line: must always stay ahead of bad actors.
- 5. It starts with you: educating the public protects our democracy, & you are our first line of defense.



### REMEMBER

### Russians Attacked Our Mind & Spirit, Not Our Machines

Foreign Interference
Summary (2 minutes)

Foreign Interference
Video (6 minutes)





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